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MC1363849 FREIGHTGUARD REPORT

AMERICAN GROUP, LLC reported its experience with your company and may make its report available to other transportation intermedi response. If you do not act within 72 hours, the report will indicate your failure to respond and will be released automatically.

REPORTED COMPANY:

HOWARD LOGISTICS & SOLUTIONS LLC DALLAS, TX 75208 MC1363849

THE FOLLOWING ITEMS WERE REPORTED:

- UNAUTHORIZED RE-BROKERING OF SHIPMENT
- HELD LOAD HOSTAGE
- FRAUDULENT ACTIVITY

ADDITIONAL COMMENTS:

THE DRIVER ON ONE OF OUR LOADS HELD THE LOAD HOSTAGE DUE TO AN INTERNAL CONFLICT BY THE DRIVER AND COM TO THE DRIVER THEY WERE DISPATCHED UNDER A TOTALLY DIFFERENT MC THAN WHAT WE DISPATCHED THE LOAD UNDE WAS MC1155485 WHICH THEY THEN DISPATCHED THIS TO MC1363849. THE DISPATCHER KEVIN WAS UNABLE TO PROVIDE A LOAD, AND WAS NO HELP. SAVE YOURSELF A HASTLE AND DON'T USE THIS DOUBLE BROKER.

YOU HAVE 72 HOURS FROM FEBRUARY 16. 2023 2:52 PM EST TO RESPOND