

January 16, 2023

Trusted Media Brands
P.O. Box 6095
Harlan, IA 51593-1595

ATTN: Customer Service

This is the letter I wrote and sent back with the original check for \$4.73 on account# MRDA/866602097 for the unmailed issues of the Reminisce magazine. The check was bogus which you were aware of and I was told by your CSR that another check would be mailed out to me (at your earliest convenience) and it would go through the next time for cash or deposit. Imagine my surprise when I opened my mailbox last week and there was the February 2023 issue of READER'S DIGEST magazine. I had requested the refund check because I DID NOT want the Reader's Digest magazine. Can I assume this means you never intended to send any legitimate refund checks out and force these substitute magazines onto the customer even when they had no interest in the magazine and then give me an account number for the Reader's Digest and remind me to renew it since there were only 3 issues to go??!! I mean, really??

Now I got a couple weeks ago the refund check for the unmailed issues of Reminsce Extra magazine for \$4.28 account# MTOH/615654050 and I know this is going to sound like a broken record but when I took the check on Jan 6th to my Chase bank, this check was also bogus.....what a shock.....are you people smart enough to understand sarcasm when you see it?? Now that you have this bogus check back, can I expect to open my mailbox in a few weeks hence and see the February issue of Taste of Home magazine in lieu of the refund check your CSR said you would send when the original check was returned or will it have an account number reminding me to renew that magazine too??

Now that it is obvious that your company lies as a matter of policy to its customers, I am going to be sending all of this information and file a complaint with the Louisiana Dept of Consumer Fraud and as many other places that I can find to expose your crooked and corrupt organization and how you are a perfect example of everything that is wrong with American business today.....no morality or ethics of any kind.

Thank you for nothing,

Sharon L Young
239 N Perkins Ferry Rd Trlr 27
Lake Charles, LA 70611-5151
Account# MRDA/866602097
Account# MTOH/615654050

THIS DOCUMENT HAS MICROPRINTING AND SECURITY FEATURES AND THERMOCHROMATIC INK ON BACKER



CHASE
JPMorgan Chase Bank, N.A.
New York, NY 10081

12/29/22 1-2/210 939329538 446107

\$4.28

FOUR AND 28/100 DOLLARS

PAY TO SHARON L YOUNG

VOID AFTER 180 DAYS

⑈446107⑈ ⑆021309379⑆ 939329538⑈

TMB
TRUSTED MEDIA BRANDS
PO Box 5294
Harlan, IA 51593-0794

Customer Service
800-344-6913
customer@tasteofhome.com
www.TasteofHome.com

Name: SHARON L YOUNG
Account #: MTOH/615654050
Control#: 051/ 10751

Date: 12/29/22
Amount: \$4.28
Check #: 446107

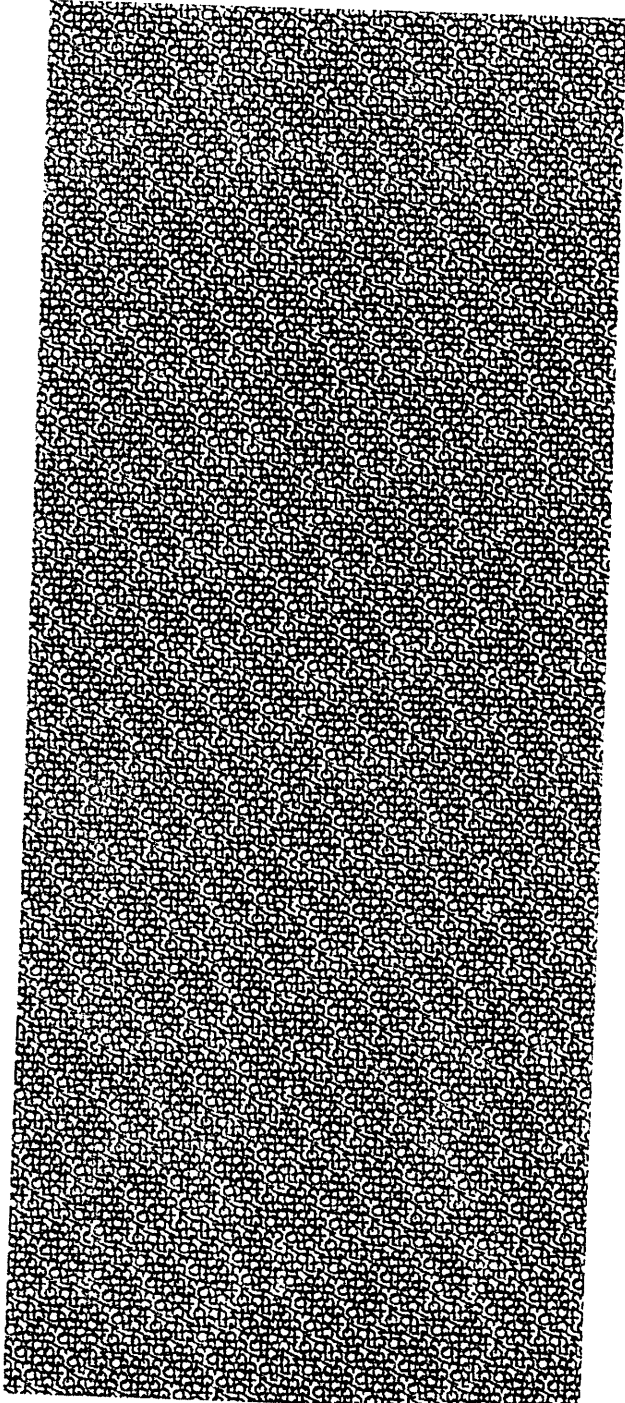
The attached check is the refund that you requested.

Please be sure to urgently deposit or cash this check within 180 days as it will expire in 180 days.

ENDORSE
X *Handwritten signature*


VS WILL DISAPPEAR AND REAPPEAR WHEN RUBBED OR EXPOSED TO HEAT. VS

DO NOT WRITE / SIGN / STAMP BELOW THIS LINE
DEPOSITORY BANK ENDORSEMENT



Endorsement Cancelled
JP Morgan Chase Bank
002800\$

FEDERAL RESERVE BOARD OF GOVERNORS REG. U.S.C.

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TRUSTED MEDIA BRANDS
PO BOX 5294
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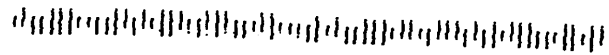
PERIODICALS

IMPORTANT MESSAGE

Regarding Your Subscription.

#BXNXLZ *****AUTO**5-DIGIT 70611
REX0615654050/7 JUL23 1AEP2
SHARON L YOUNG 0257228
239 N PERKINS FERRY RD TRLR 27 P000109
LAKE CHARLES LA 70611-5151 0017640

SEE DETAILS ON THE OTHER SIDE REGARDING
REMINISCE EXTRA



sent e-mail about
refund 12-22-22

**Please read the letter below regarding
the transfer of your subscription.**

Dear Subscriber,

We are sorry to say that the attached issue of this magazine will be our last.

In its place, we'll be sending you *Taste of Home*—America's #1 cooking magazine—for the remainder of your subscription term.

If you have any questions about your subscription or would like to cancel and receive a refund on unmailed issues, please contact us at 1-800-344-6913, or email us at customer-care@tasteofhome.com with your request and mailing address.

We sincerely thank you for your loyal support, and look forward to cooking with you through the pages of *Taste of Home*.

Sincerely,

Sandy Ellis

Sandy Ellis, Customer Service

*If you help us now,
we'll help you later...*

Dear Friend and Subscriber,

We're facing some tough challenges this year and we need your help.

You see, our company prides itself on publishing a high-quality product at a reasonable price. And we want to keep doing just that.

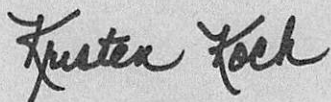
But publishing companies like ours will soon be hit with significant postage increases. It will be difficult for us to cover the cost of mailing issues without increasing renewal rates.

But we're afraid that subscribers, particularly in these economic times, won't be able to afford their favorite magazine if we have to raise prices.

So what kind of help do I need from you? It's easy. Simply take a moment *now* to renew your subscription. You'll save us from having to print and mail more renewal notices. Plus you'll lock in the best rate for your subscription.

So please, take a moment to put your renewal order in the mail now while you have my letter in your hands. It'll be a big help to our reader "family"...and mean big savings for you.

Sincerely yours,



Kristen Koch
Circulation Director

JH-RG-OE27

Taste of Home

BENEFITS AND SERVICES
PO Box 5294 • Harlan IA 51593-0794

PERIODICAL
(ISSN 1071-5

2 ISSUES LEFT

Taste of Home

CELEBRATING THE BEST HOME COOKS

the **ULTIMATE COMFORT ISSUE**

Pillowy **Dumplings**
Crispy **Fish Fry**
Griddled-Up **Brunch**

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FEB./MAR. 2023
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TASTEofHOME.COM



Pancake & Waffle Bar, P. 46

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