

Changes in your booking

Dear Sir/Madam **[REDACTED]**,

Reservation code: **[REDACTED]**

We are contacting you to inform you that changes have occurred in your flight. We apologise for any inconvenience this may cause.

Here are the details:

Cancellation

We are contacting you to inform you that your flight has been cancelled.

Flights cancelled

IB6274
IBERIA LINEAS AEREAS

3 June
16:35

ORD
Chicago O'Hare International Ap
Chicago, USA

4 June
07:45

MAD
Madrid Barajas Apt
Madrid, Spain

Passengers

[REDACTED]
[REDACTED]

Your flight information has been saved in the same reservation code. To see the information, please go to iberia.com/ie/manage-my-booking

[Manage your booking](#)

Contact your travel agency, where they will provide you with all the information you need.

Once again, we apologise for any inconvenience that this may cause.

Important

If you had booked a special service, such as a seat, meal, wheelchair, etc. and your new flight is operated by an airline other than Iberia, Iberia Express or Air Nostrum, please contact the airline to request this service again.



Aviation Consumer Protection

What's New

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Related Links

- [Press Release: DOT Relaunches Air Consumer Website](#)

Refunds

Travel plans sometimes change and you may want a refund for a purchased airline ticket or other related services such as baggage or seat fees. This page contains useful information to determine whether you are entitled to a refund for air fare or services related to a scheduled flight.

Am I Entitled to a Refund?

In the following situations, passengers are entitled to a refund of the ticket price and/or associated fees.

- [Cancelled Flight](#) – A passenger is entitled to a refund if the airline cancelled a flight, regardless of the reason, and the passenger chooses not to travel.
- [Schedule Change/Significant Delay](#) - A passenger is entitled to a refund if the airline made a significant schedule change and/or significantly delays a flight and the passenger chooses not to travel.
 - DOT has not specifically defined what constitutes a “significant delay.” Whether you are entitled to a refund depends on many factors – including the length of the delay, the length of the flight, and your particular circumstances. DOT determines whether you are entitled to a refund following a significant delay on a case-by-case basis.
- [Class of Service Change](#) - A passenger is entitled to a refund if the passenger was involuntarily moved to a lower class of service. For example, if the passenger purchased a first-class ticket and was downgraded to economy class due to an aircraft swap, the passenger is owed the difference in fares.