



FEDERAL TRADE COMMISSION

Consumer Report to the FTC

FTC Report Number:

117218444

The FTC cannot resolve individual complaints, but we can provide information about next steps to take. We share your report with local, state, federal, and foreign law enforcement partners. Your report might be used to investigate cases in a legal proceeding. Please read our Privacy Policy to learn how we protect your personal information, and when we share it outside the FTC.

About You

Name: Josh Holliday**Email:** hollidayjosh33@gmail.com**Address:** P.O. Box 781035**Phone:** 407-779-2103**City:** Orlando **State:** FL **Zip:** 32878**Country:** USA

What Happened

Jan 10, 2020 I received an email from Ross Hamilton (his Business is: Connected Investors, N. Carolina) with a Link to go watch a Video he made. In his Hyped-Up Sales Video he promises if you Buy his software you will obtain many Deeply Discounted Real Estate deals; the Phone No's & email addresses of the property owners and other Info which he Represents as timely & Accurate. (*) He also offers a 1-Year Guarantee! So, I paid \$1,497 by Credit Card. The first 4-5 days his Software FAILED to work accurately! I spent many hours of Frustration trying to get it to work, Reloading it over & over, etc. I sent Emails to his Support staff. Ha, they are a big fat Joke! Ross states "Pro support", Ha, Another Lie! His support girls act like UNtrained Jr. High School girls. they usually Cannot answer your ques nor can they help you. If it's a Friday, you will NOT hear back from them until Mon about Noon (2.5 days later); That is practically NO support at all. 1) His Software Pulled up the WRONG City to search; 2) FAILED to Pull Up owner's Phone # & Email Addresses; 2) 1/2 the properties that were supposed to be FRESH LISTINGS & DEEPLY DISCOUNTED were [4 year OLD Ads off Craigslist]!!! = Fraud! Blatant Fraud!!! 3) His email/Support were goofy UNtrained girls who WASTED hours of my time typing them Emails & Phoning them. Girl would promise to "have someone get back with you" and they never did = More Fraud !! 4) His supposed 'Training Videos' did NOT Teach much at all about Rehabbing a property, instead, they were very lame interviews with a member of his staff & sometimes a Rehabber who gave very little worthwhile Info = another Fraud 5) OTHER ONLINE COMPLAINTS: There are about 100 Valid Complaints on this blatant CROOK=Ross Hamilton (N. Carolina) on the Internet. Read them at: Biggerpockets.com, RipoffReport.com, BetterBusinessBureau.com (N. Carolina office). they call Ross a CRIMINAL ENTERPRISE !! 6) Been trying to get my Discover Card to issue me a 'Chargeback" for the \$1,497 I charged. Ross is fighting me tooth & nail withh 18 pg's of Hocus Pocus!! Same problem other Valid Complaints Online have. 7) I made several Requests for a Refund which they Denied over & over. I finally filed a Complaint with my Credit Card Co (Discover) 8) Ross Hamilton is perpetrating a "RICO Act" CRIMINAL ENTERPRISE NATIONWIDE!!!! Victimizing Senior Citizens like me by the Thousands Worldwide!!

How It Started

Date fraud began:	Amount I was asked for:	Amount I paid:
01/10/2020		1497.00
Payment Used:		How I was contacted:
Credit Card		E-mail

Who Is Your Complaint About

Company/Individual 1		
Name: Ross Hamilton		
Address: 254 Front St.		Apt/PO Box: # 100
City: Wilmington	State: NC	Zip: 28401
Email Address: support@connectedinvestors.com		
Phone: 888-204-7501		
Website: connectedinvestors.com		
Representative: Ross Hamilton		